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There were student complaints. The student support at De Anza is frustrated about printing support and helping students with Canvas. They did not feel ip to help them. ETS does not feel they have bandwidth to field more. Laura Gomez seconded the printing issues. She noted that it is expensive and not student friendly. Students have to place \$3 min on their card, even when printing one page. Mike feels ETS is







Lene wants to pair with UC Santa Cruz on a large learning grant on how AI can be used. Rumi allows AI writing assistant to be turned on and UC Santa Cruz is exploring how AI can give feedback to students. There is a meeting today and Lene wants to know our thoughts. Can we be proactive about writing language on the use of AI.